

Willkommen



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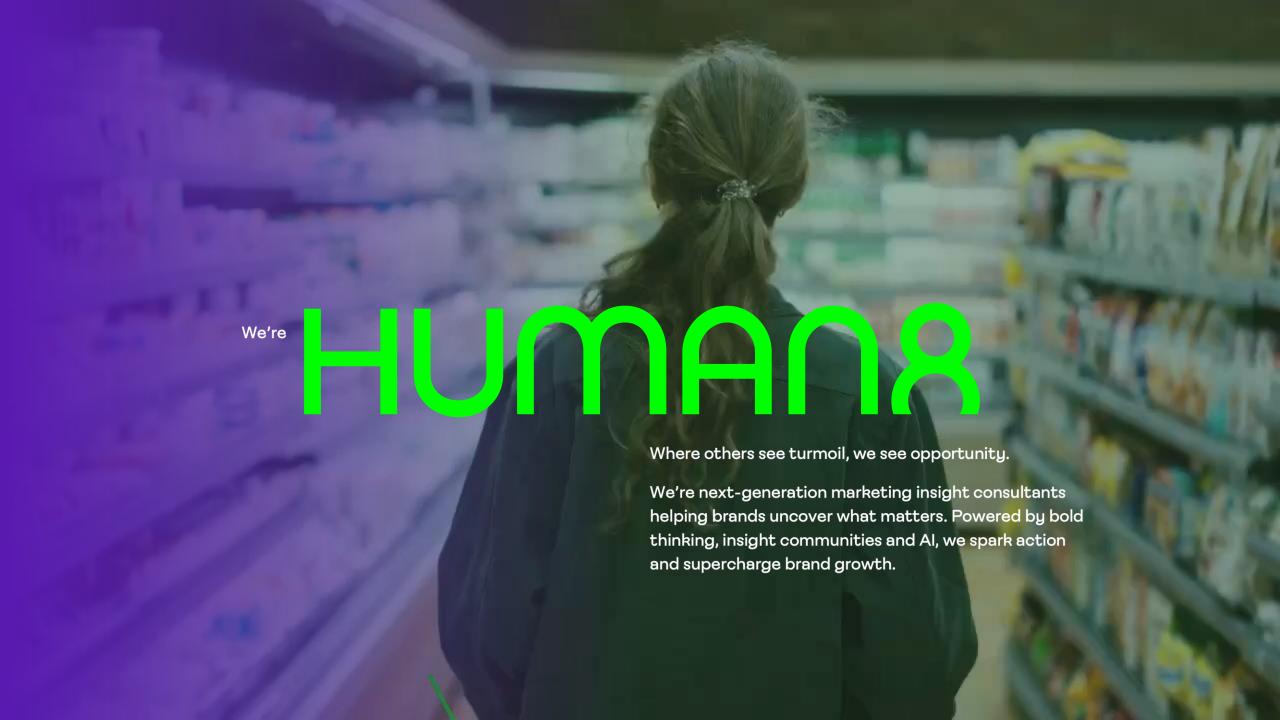
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Programm

- What Matters 2025
- Wie uns KI unterstützen kann
- Workshop: Von Trends zu Strategien
- Diskussion







HUMANA

Discover what is shaping consumers and brands in 2025.



2025
Fulfilment
Rewired



The method behind it all



Cultural analysis to map emerging consumer tensions

Regional workshops to curate the most relevant tensions

Survey in 15 markets quantifying the tensions

Al-powered interviews for deeper understanding

Human drivers at the core



Meaning

our reason for being



Relationships

our connection to others



Achievement

our drive to accomplish



Engagement

our experience of flow



Positive emotions

our expressions of pleasure



Health

our pursuit of improvement



Security

our sense of safety

Simplicity & mindfulness

SHIFT 02

Authenticity & connection

SHIFT 03

Autonomy & control

SHIFT 04

Joy & purpose

























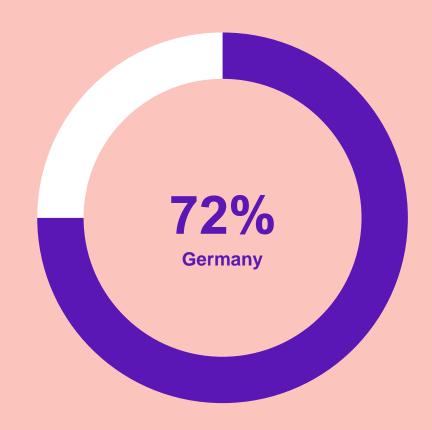
Simplicity & mindfulness



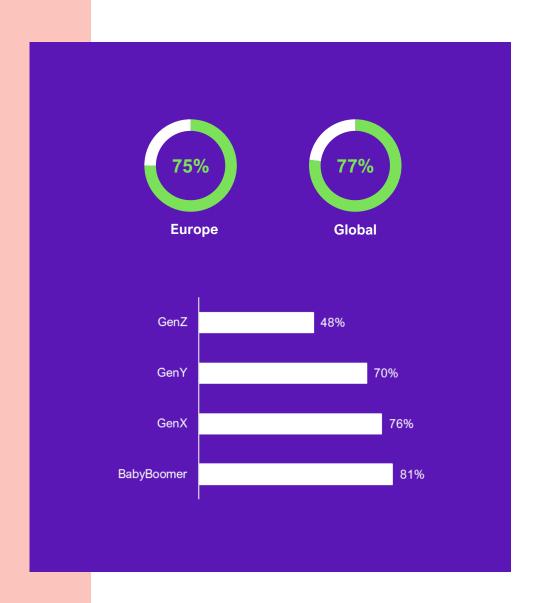






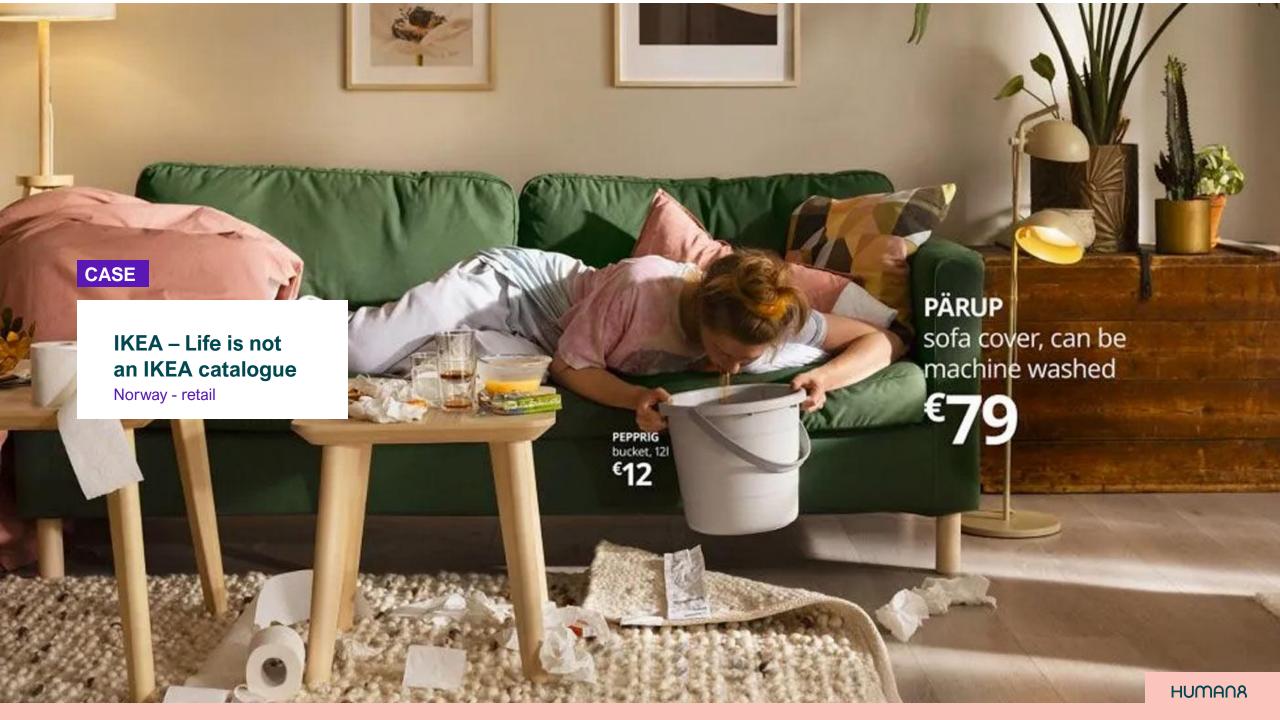


Try to appreciate who they are and what they have

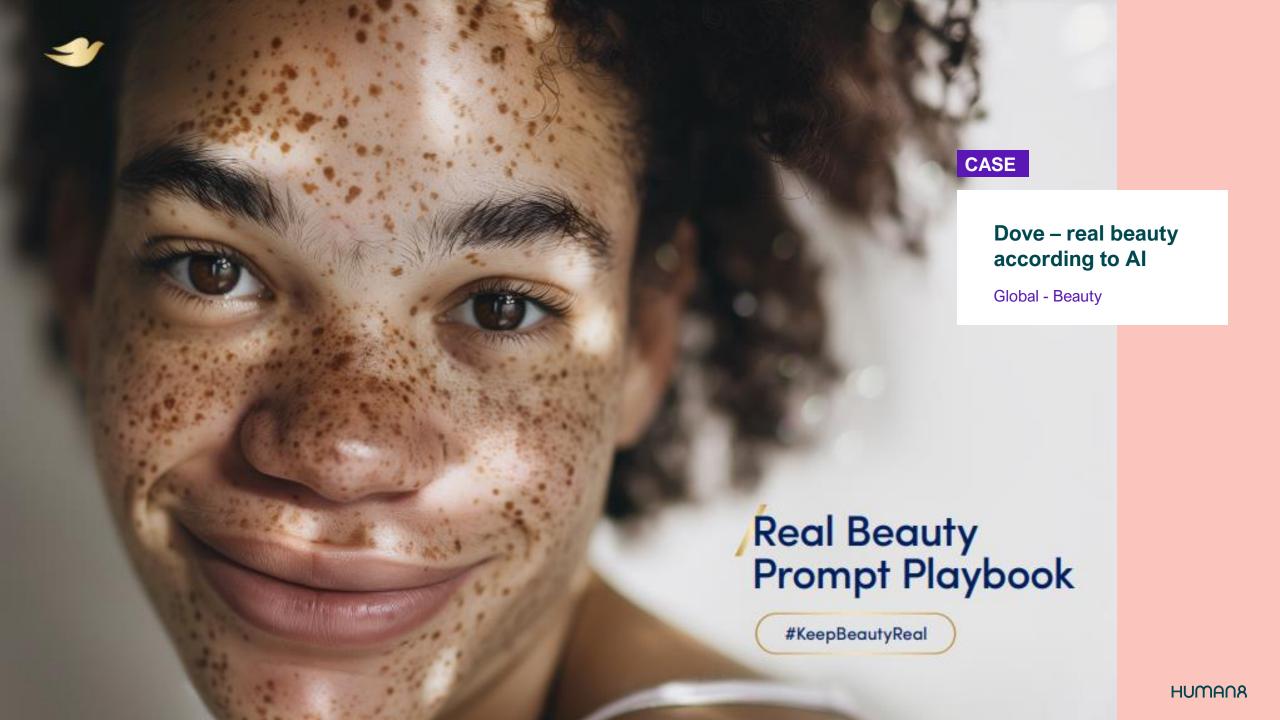


"I often compare my life to other people's lives that I see on social media. I'm separated from my husband, and I have two children. When I see a happy family having fun together, it hurts. But in the end, social media is a lie. People only show their happy moments, not their worst or saddest times."

Female, Gen Y, DE

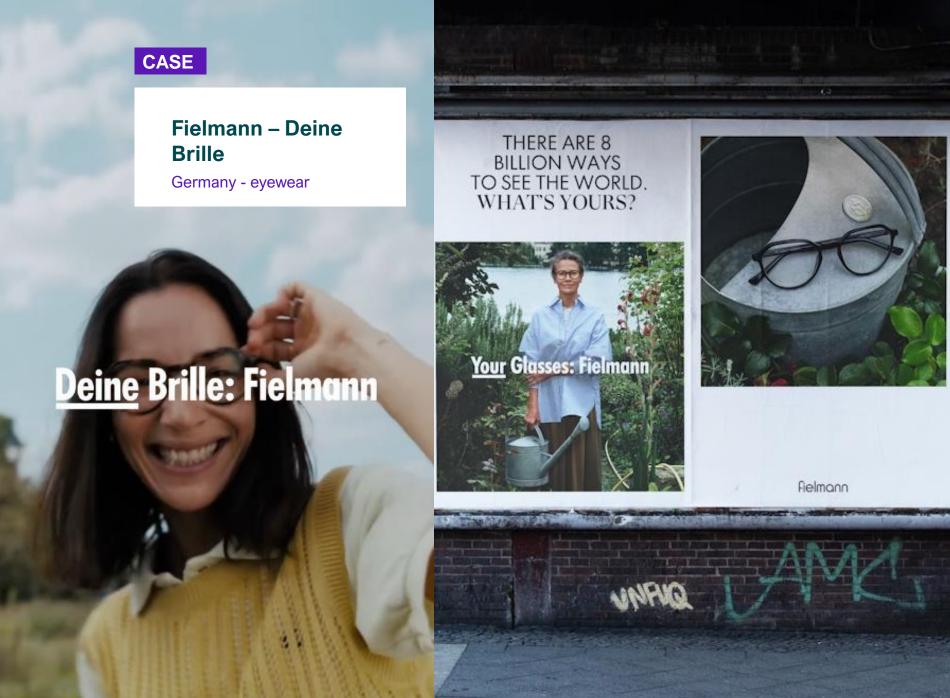








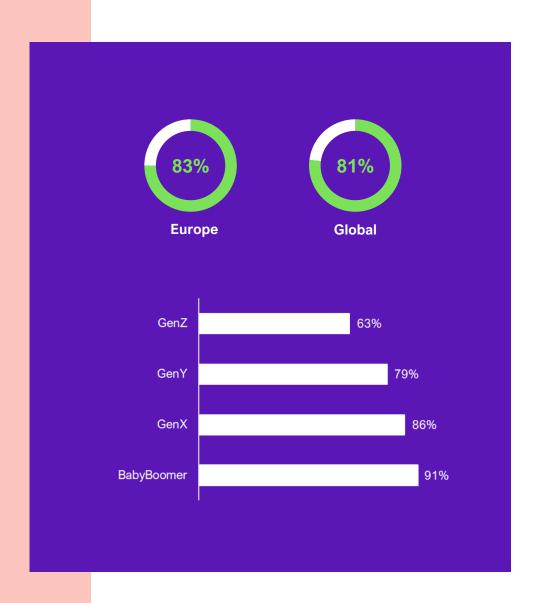






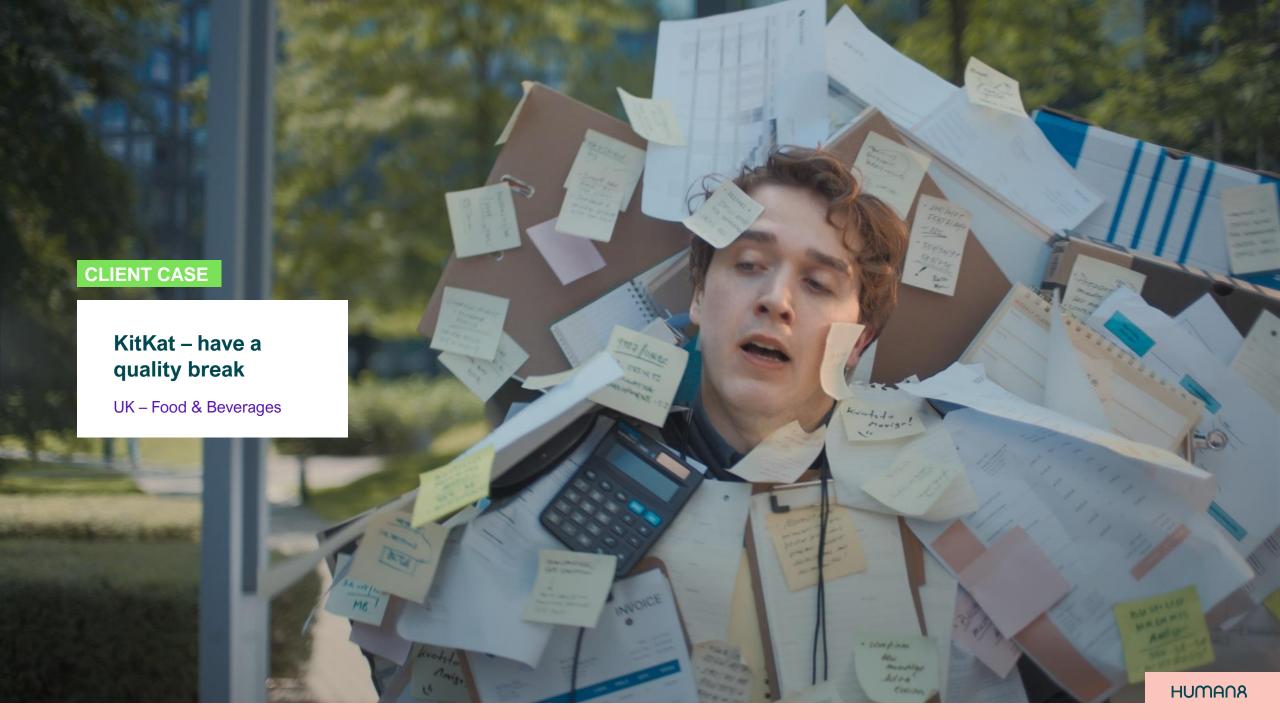


Find it important to stand still and take time to reflect



"I use the Pomodoro technique when I work. Basically, every 25 minutes, you take a 5-minute break, and every two hours, you take a 30-minute break. During those breaks, I just try to stand still, literally stare at the wall, and do nothing. I think this is the best way to relax your mind, and so far, it has worked really well for me."

Male, Gen Y, DE







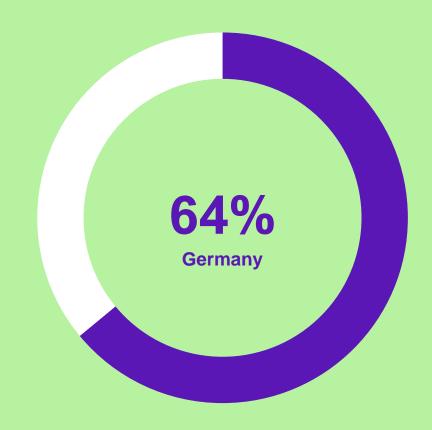
Authenticity & connection



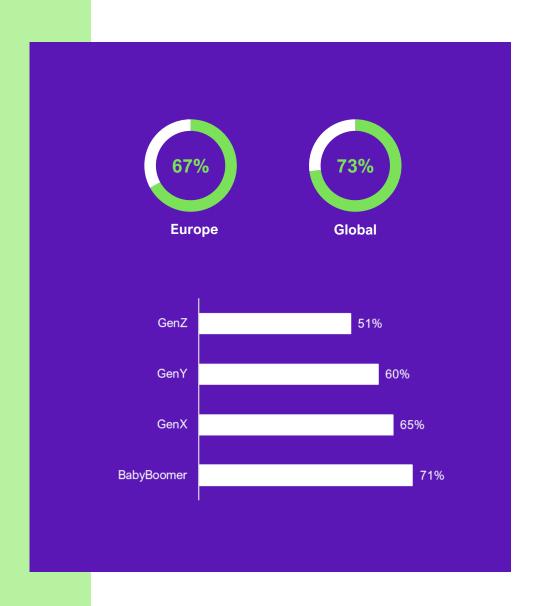








Find it important to protect their local roots and culture







CASE

Adidas – Typisch Deutsch

Germany – Clothing and apparel





CASE

Birckenstock – Feels like home

Germany - Fashion

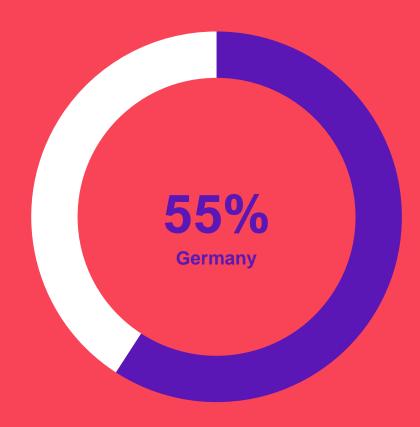
Autonomy & control



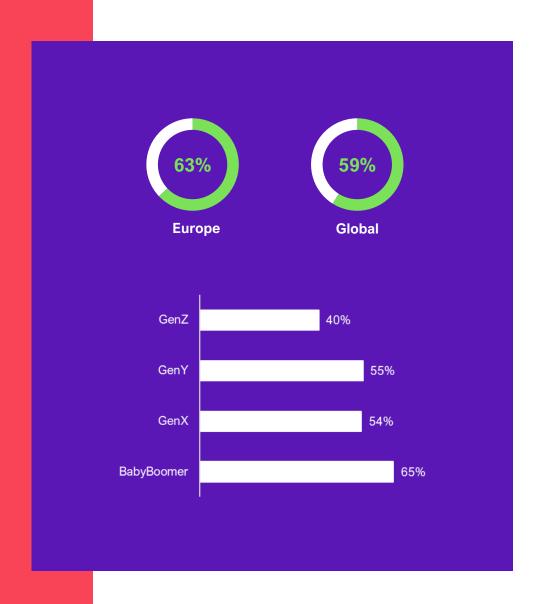


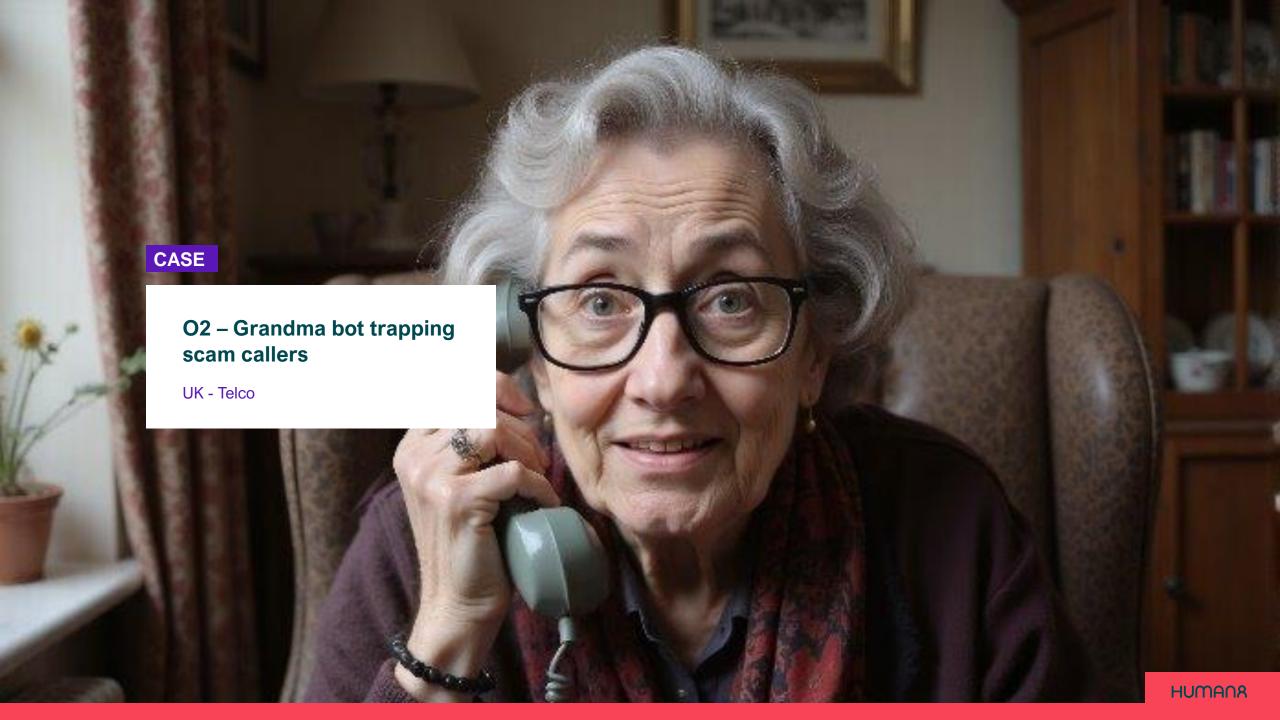






Is worried about the consequences of using Al and new technologies









Joy & purpose



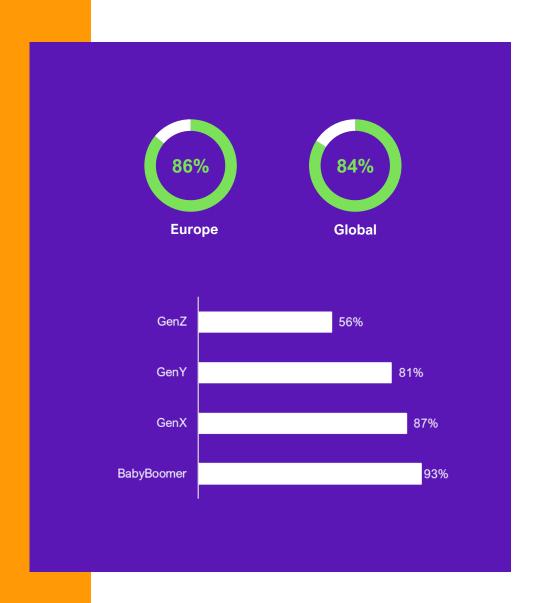


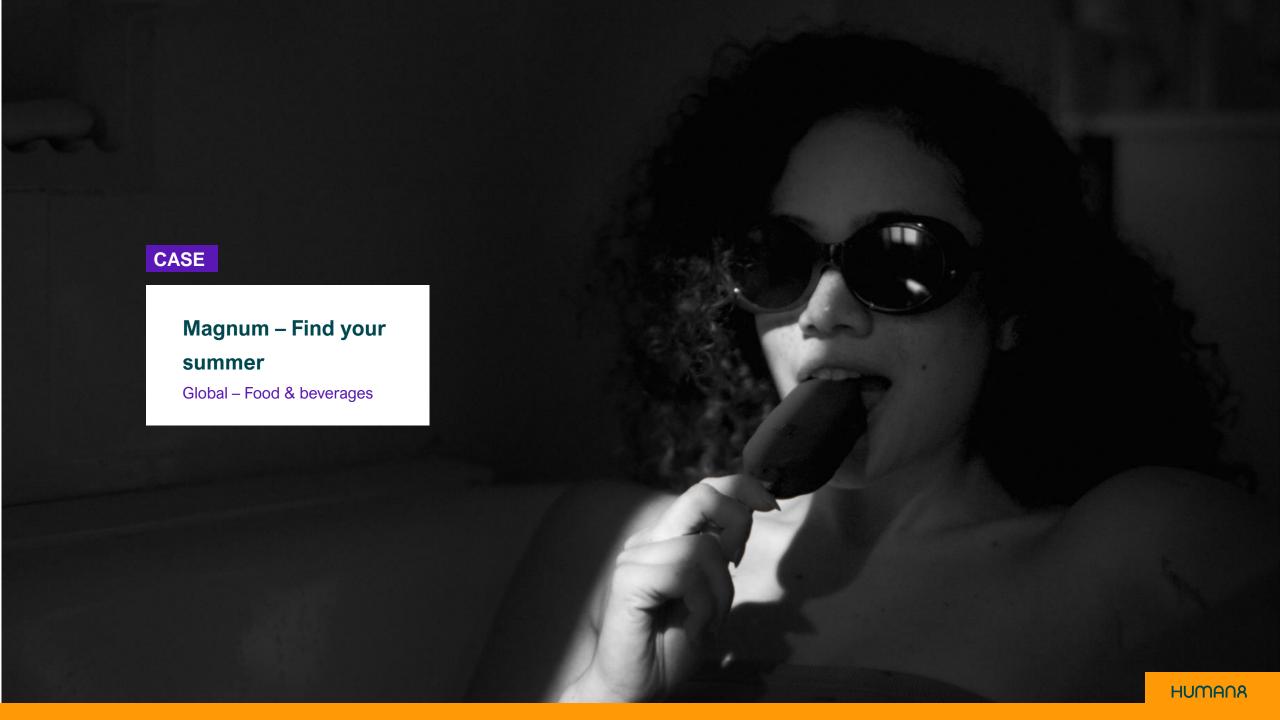


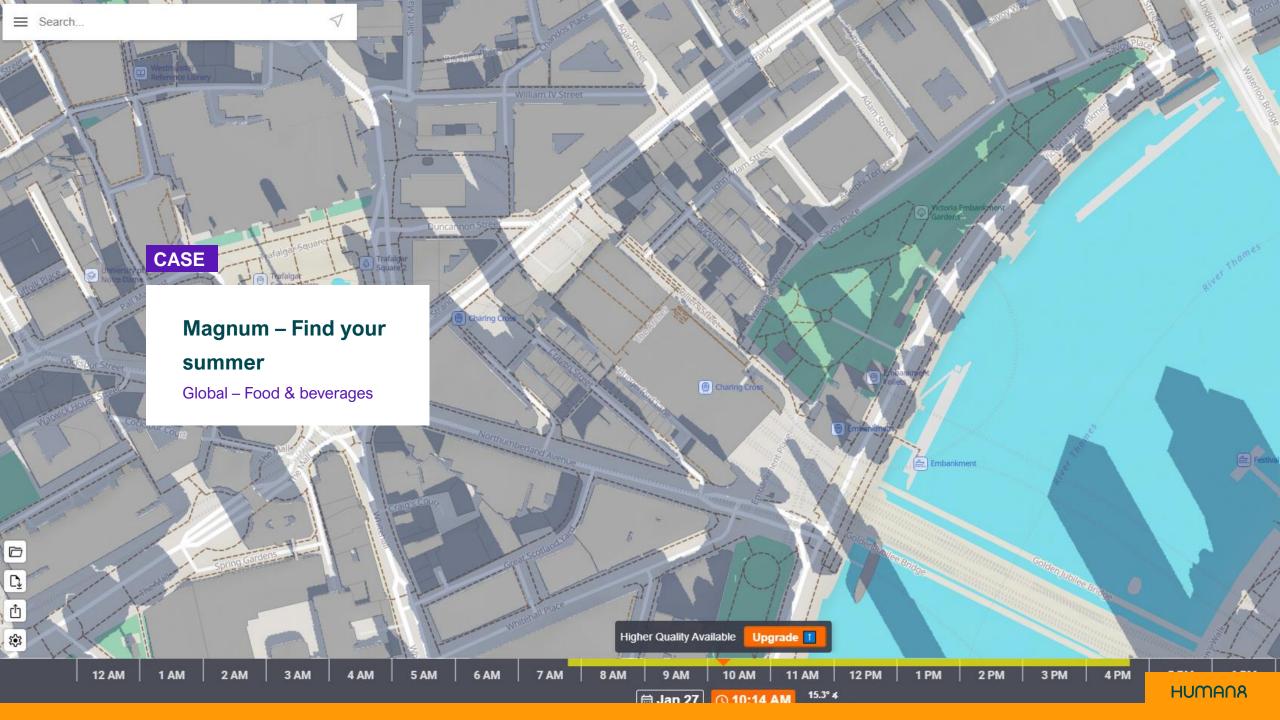




Find it important to find little moments of joy









CASE

The THOMY SAURK

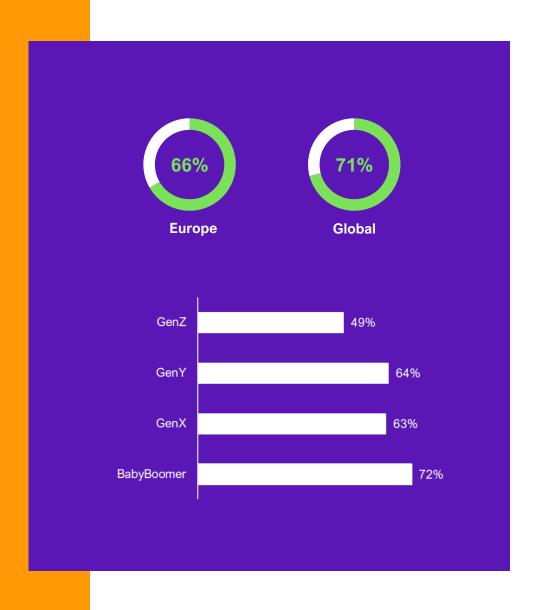
Germany - Tech







Believe ageing is an opportunity to reinvent yourself



"Ageing no longer means slowly saying goodbye to the twilight years and preparing for, yes, death.... When I'm older, I want to do a lot of things I haven't had time for in my professional life; time for hobbies and travelling. Just to spend more time with other older people and have fun."

Male, Gen X, DE







CASE

Volkswagen – Bring Back The Energy

Global - Automotive



SHIFT 01

Simplicity & mindfulness

SHIFT 02

Authenticity & connection

SHIFT 03

Autonomy & control

SHIFT 04

Joy & purpose



























Business challenge

An airline company wants to boost customer loyalty

SHIFT 01

Simplicity & mindfulness

SHIFT 02

Authenticity & connection

SHIFT 03

Autonomy & control

SHIFT 04

Joy & purpose























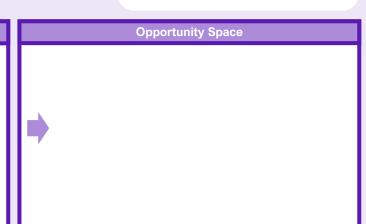


Embracing boredom

Strategy

Describe your strategic priorities for 2025.

What Matters 25 Trends Simplicity & **Authenticity & Autonomy &** Joy & mindfulness connection control purpose Reflective contentment Depth over distance Curated choice Micro joy Mindful Minimalism Grounded globalization Crafted convenience Intuitive health



Human drivers

What underlying human needs and behaviors are driving this trend? How does this trend manifest differently in your market?

Tensions & contradictions

Family reimagined

Where do people face conflicting needs or goals when embracing this trend, and how can we resolve those tensions?

Brand

Tech trust

What does this mean for your branding and communication?

Opportunities

Innovation

Silver renaissance

How can this spark products and services that enrich people's lives?

Experience

How might this elevate moments that matter to people?

Sector perspective

How is your industry currently responding to or affected by this trend?

Brand examples

Which brands are already addressing this trend in interesting ways?

Noch Fragen? Wir sind immer für Sie da!



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